

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	2	"20020111907"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/20 19:08
L2	2	((GOPESH) near2 (KUMER)).INV.	US-PGPUB; USPAT	OR	ON	2008/08/20 19:54
L3	2	((GOPESH) near2 (KUMER)).INV.	US-PGPUB; USPAT	OR	ON	2008/08/20 19:54
S1	24744769	@ad< = "20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:10
S2	11230	709/202.ccls. 709/227.ccls. 379/265.ccls. 379/114.ccls. 705/412.ccls. 705/40.ccls. 379/114.ccls. 705/38.ccls. 709/230.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:15
S3	8176	S1 AND S2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:15
S5	1182	(real-time)WITH(service ADJ providers)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:17
S6	40	S3 AND S5	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:17

EAST Search History

S7	40833	(compensate bill charge) WITH (service)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:21
S8	317	S7 AND S5	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:21
S9	88239	(agent service) WITH (customer)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:23
S10	1706	S9 AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:24
S11	26	S10 AND (webpage AND phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:24
S12	19	S10 AND (live ADJ (agent provider consultant))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:25
S13	829	S10 AND (ID)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:26

EAST Search History

S14	736	S13 AND (Internet AND number)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:27
S15	110977	(Internet AND number AND ID)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:27
S16	3443	S15 AND S2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:27
S17	1	(live ADJ agent ADJ browser)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:40
S18	30788	(expert consultant provider) WITH (customer user) SAME (interaction communication link)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:42
S19	816	S18 AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:42
S20	789	S19 AND (application message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:44

EAST Search History

S21	42556	(call WITH party)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:46
S22	5642	S21 AND (window pop-up)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:46
S23	166	S22 AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:46
S24	165	S23 AND (billing transaction time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:47
S25	56	S23 AND (billing AND time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:47
S26	44	S25 AND (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:48
S27	0	(subsidized ADJ (billing charge)) AND S3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:49

EAST Search History

S28	65	(subsidized WITH (billing charge))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/12/04 17:50
S29	8	(send\$3) WITH (message notice email) WITH (service adj provider) WITH (unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 13:57
S30	9	((user) WITH (message notice email) WITH (service adj provider)) SAME (no\$1 near2 available)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:00
S31	19	((user) WITH (message notice email) WITH (service adj provider)) WITH ((unavailable) (no\$1 near2 available))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:01
S32	1	((user) WITH (email) WITH (service adj provider)) WITH ((unavailable) (no\$1 near2 available))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:02
S33	1	((user) WITH (email) WITH (service adj provider)) WITH (busy)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:03
S34	2858	((user) SAME (email) SAME (service adj provider))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:04

EAST Search History

S35	36	(user) SAME (email) SAME (service adj provider) SAME (busy unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:05
S36	59	(leav\$3 with (voicemail voice-mail (voice adj2 mail)) with (service ADJ provider))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:12
S37	0	S35 AND S36	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:14
S38	4916	(user customer) WITH (email message) WITH (service adj provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:15
S39	34	(user customer) WITH (email message) WITH (service adj provider) WITH (busy unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:17
S40	118	(email\$3 messag\$3) WITH (service adj provider) WITH (busy unavailable)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 14:38
S41	42	(busy unavailable) near4 (send or sending or sent) near5 (email or e-mail or electronic adj message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:05

EAST Search History

S42	31	S41 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:06
S43	0	(busy unavailable) near4 (send or sending or sent) near5 (email or e-mail or electronic adj message) near3 (voice adj message or voice adj mail)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:08
S44	3	(busy unavailable) near4 (send or sending or sent) near5 (email or e-mail or electronic adj message) near10 (voice)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:08
S45	3	S44 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:08
S46	239	(busy unavailable) SAME (send or sending or sent) SAME (email or e-mail or electronic adj message) SAME (voice)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:37
S47	171	S46 and (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:38
S48	0	((connect\$3 WITH user) WITH (upon) WITH (opening listening)) SAME (email (electronic ADJ mail) (electronic ADJ message) e-mail) SAME (voicemail voice-mail voice ADJ mail voice ADJ message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:41

EAST Search History

S49	5	((connect\$3 WITH user) WITH (opening listening)) SAME (email (electronic ADJ mail) (electronic ADJ message) e-mail) SAME (voicemail voice-mail voice ADJ mail voice ADJ message)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 15:41
S50	2	"20060031516"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 16:55
S51	9	(provid\$3) WITH (feedback) WITH (email) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:02
S52	182	(provid\$3) SAME (feedback) SAME (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) SAME (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:06
S53	20	(provid\$3 send\$3) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:08
S54	0	S48 and (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:08
S55	0	S54 and (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:08

EAST Search History

S56	0	((provid\$3 send\$3) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)) SAME ((unavailable) (busy) (idle))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:14
S57	17	(user customer client) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:22
S58	27426845	@ad<="20030803" @rlad<"20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:23
S59	7	S57 AND S58	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:24
S60	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider) WITH (unavailable busy idle)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27
S61	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider) SAME (unavailable busy idle)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27
S62	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider) AND (unavailable busy idle)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27

EAST Search History

S63	0	(leav\$4) WITH (feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:27
S64	20	(feedback) WITH (email OR e-mail OR (electronic ADJ mail) OR (electronic ADJ message)) WITH (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:28
S65	8	S64 AND (unavailable disconnected idle off)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:28
S66	142	((email e-mail) (electronic ADJ message) (electronic ADJ mail)) SAME (feedback) SAME (unavailable disconnected idle off)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:33
S67	142	((email) (e-mail) (electronic ADJ message) (electronic ADJ mail)) SAME (feedback) SAME (unavailable disconnected idle off)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:33
S68	114	S67 and (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:33
S69	11	S64 and (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/18 17:36

EAST Search History

S70	299	(user) SAME (window) SAME (phone ADJ number) SAME (connect\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:49
S71	27104299	@ad<="20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:49
S72	174	S70 AND S71	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:49
S73	25	(prompt\$3 ask\$3) SAME (user) SAME (window) SAME (phone ADJ number) SAME (connect\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:51
S74	48	(prompt\$3 ask\$3) SAME (window pop-up) SAME (phone ADJ number) SAME (connect\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:54
S75	20	S74 AND (@ad<"20040803" @rlad<"20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:54
S76	116	(prompt\$3 ask\$3) SAME (window pop-up) SAME (phone ADJ number) SAME (call\$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:57

EAST Search History

S77	68	S76 AND (@ad< "20040803" @rlad< "20040803")	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 15:57
S78	5	(prompt\$3 ask\$3) SAME (window pop-up) SAME (phone ADJ number) SAME (call\$3) SAME (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 16:07
S79	2	"6609005".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:37
S80	61132	(connect\$3 call\$4) SAME (prompt\$3 pop-up near5 user customer client) SAME (phone telephone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:41
S81	6339	(connect\$3 call\$4) SAME ((prompt\$3 pop-up) near5 (user customer client)) SAME (phone telephone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42
S82	3662	(prompt\$3 pop-up) near5 (user customer client) near5 (phone telephone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42
S83	27104299	@ad<= "20030803"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42

EAST Search History

S84	2035	S82 AND S83	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:42
S85	38	(prompt\$3 pop-up) near5 (user customer client) near5 (phone telephone) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:43
S86	1314	(prompt pop-up window) near5 (user customer) near5 (phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:47
S87	579	S86 AND S83	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:48
S88	1735	(prompt\$3 pop-up window) near5 (user customer) near5 (phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:48
S89	1400	(prompt\$3) near5 (user customer) near5 (phone)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:48
S90	709	(prompt\$3) near5 (user customer) near5 (input enter) near5 ((phone telephone) ADJ number)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:49

EAST Search History

S91	3	(prompt\$3) near5 (user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:50
S92	0	(pop-up window) near5 (user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:53
S93	50	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:53
S94	50	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:53
S95	128041	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (connect\$3) near S83(service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:54
S96	3	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (connect\$3) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:55
S97	50	(user customer) near5 (input enter) near5 ((phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 17:56

EAST Search History

S98	29	(user customer) near5 (input enter) near5 ((password AND ID AND phone telephone) ADJ number) near5 (service ADJ provider)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 18:01
S99	2	"7289623".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/08/19 19:33